

AFTER CARE

To maintain the appearance of this tap, ensure that it is regularly cleaned only using a clean, soft damp cloth. A solution of warm water and a mild liquid detergent may be used where necessary, and then the fitting rinsed thoroughly and wiped dry. Abrasive cleaners, scouring cleaners and acid cleaners **must not be used** under any circumstances. All bath cleaning powders and liquids will damage the surface of your fitting even the non-scratch cleaners. Avoid contact with all solvents and any harsh household chemicals. You will damage the plated finish and void your guarantee.

GUARANTEE AND LIABILITY

In the unlikely event that you should experience any defect in the material or workmanship of your mixer tap within 5 years of purchase, we will replace the faulty part free of charge. Decorative surface finishes are guaranteed for one year from the date of purchase provided that our advise concerning care has been observed and no scouring agents have been used. This is provided that the mixer or tap has been used for normal domestic purposes in the UK and that the care, installation and maintenance instructions have been observed.

Scuff and scratches caused by normal wear and tear, improper installation or accidental damage are excluded from this guarantee.

You should retain a copy of your dated invoice as proof of purchase to validate any claims under this guarantee.

No other warranties, express or implied, are made, including merchantability or fitness for a particular purpose.



Please Keep Me Safe



Filter replacement when only used for cold filtered is advised every 6 months, however failure to do so will not void any tap warranty.

To prevent adverse water quality & potential health risks, filters must be changed every 12 months.

Spare Parts and Service

sterling
SINKS & TAPS

Contact: **Sterling**
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NESO

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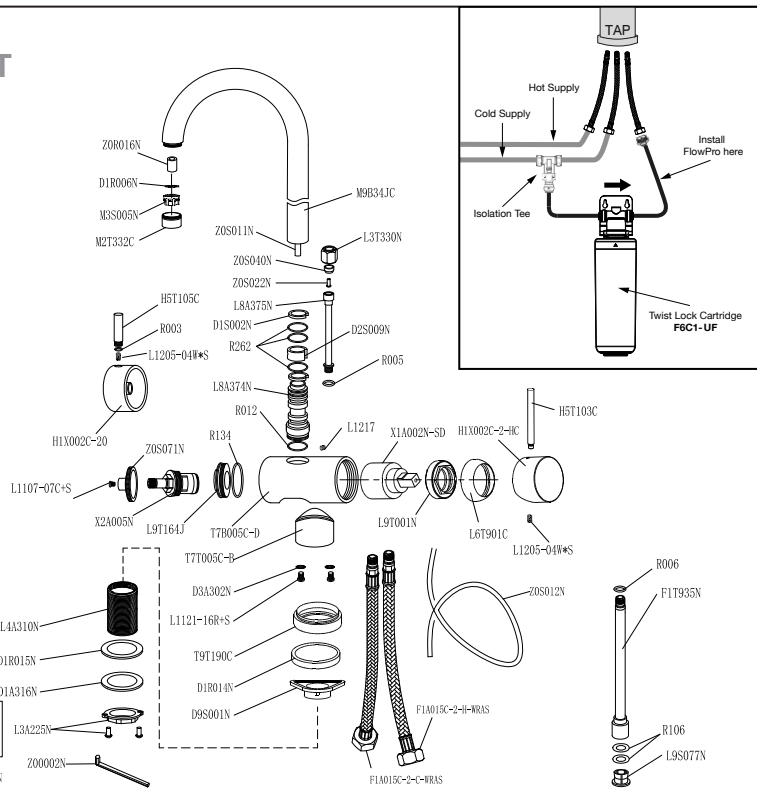


Fitting Instructions and Parts List

Please read these instructions before you install and use the tap, be sure to keep them safe for future reference and to request replacement parts.

All designs, descriptions and dimensions are subject to change without notice.

PARTS LIST NESO Ref. NE2CP



In the unlikely event you find a part missing please contact our Customer Service Helpline on 01684 299555 for immediate despatch of part.

MAINTENANCE

IF THE FITTING BEGINS TO DRIP

- 1 Turn off the water supply
- 2 Loosen grub screw under handle lever, remove handle and valve
- 3 Carefully clean seating, rubber washer and ceramic disc
- 4 Replace valve and handle, then turn on the water supply
- 5 If problem persists contact our helpline quoting the product code

Where an aerator is fitted to the outlet of the spout, it will need occasional cleaning. This will be evident when the water flow slows down to an unacceptable level. To accomplish this unscrew the outlet in an anti-clockwise direction and remove the mesh. Immerse the mesh in a suitable descaling fluid overnight, rinse thoroughly in clean water and re-install.

REMEMBER

Maximum water supply pressure **5 bar (75PSI)** Minimum water supply pressure **0.5 bar**
 Maximum hot water supply temperature **70°C**
 Recommended hot water supply temperature **65°C**

If these temperatures or water pressure are exceeded, damage to the tap can result. A pressure reducing valve may be required to be fitted in high water pressure situations.

It is very important that you read through the following instructions BEFORE you install and use the tap.

PREPARATION

We strongly recommend installing particle filters and isolation valves to both hot and cold feeds. This will help to prevent premature failure of valves and make any future maintenance easier. Flush the plumbing system before installing the mixer tap. This is to void plumbing residues clogging the mesh of the aerated outlet, or possibly damaging the valve's washers. This is especially important where extensive plumbing work has been carried out.

First shut off your water heating system then, with your mains stop cock closed, open the lowest hot and cold taps in the house and allow to run until the cold storage tank and pipes are empty. (The hot water storage cylinder always remains full).

INSTALLATION

- Install hot and cold flexi tails into tap body.
- Place tap in desired location and tighten using fixing nut, where fixing nut cannot be fully tightened, use the 2 locking screws to gain the correct purchase and ensure security.
- Attach 3-way T (27915), to cold mains supply and attach cold tail to un-isolated outlet.
- Screw adapter (L9S029N) onto isolated outlet on 3-way T.
- Secure the filter head in your desired location and install filter with a clockwise 90-degree quarter turn.
- Cut 1/4 pipe (Z0S012N), to connect 3-Way T to the Left fitting on the filter head. Secured by pushing the pipe into the fitting until the stop. (Roughly 10-20mm of 1/4" pipe inside fitting when fully located).
- Cut 1/4 pipe (Z0S012N), to connect, Right hand push-fitting on filter head to tap inlet push-fitting. Pipe secured in the same manner.
- Cut this pipe work in desired location to install flow-pro. Pipe is secured in the same manner.
- Open isolation valves and run hot/cold and filtered function for 3 minutes at full flow, to rid the system of air and flush the filter of loose carbon media.
- Check the complete system for leaks.
- **FOR BEST RESULTS**
 Run off around 5 litres of water from the filter line prior to drinking.
 Reduce the filter water flow to around 2 litres per minute by adjusting the 3 way tee shut of valve (27916). This will maximise the filter contact time
 The filter must be changed at least every 12 months. We suggest changing the cartridge every 6 months in normal household usage (filter life 4000 litres usage).
- **USING OTHER FILTERS/WATER SOFTENING SYSTEMS**
 Make sure that the filter line isn't over pressurised, as this filter line is only design for a maximum of 4 litres per minute and may fail if over pressurised. Install a pressure reducing valve in such instances.
- **OTHER**
 Remember to fill in and send off your free post warranty form.